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File 347: JAPIO Dec 1976-2007/Dec(Updated 080328)
          (c) 2008 JPO & JAPIO
File 350:Derwent WPIX 1963-2008/UD=200860
          (c) 2008 Thomson Reuters
set
                  Description
                  FAO OR FAOS OR FREQUENT? () ASKED() QUESTION? OR KNOWLEDGE() B-
S1
         23660
              ASE OR KB OR KNOWLEDGEBASE
                  QA OR QAS OR "Q&A" OR "Q&AS" OR Q(1W)(A OR AS) OR QA OR QAS
QUERY? ? OR QUERIES OR QUESTION? ? OR INQUIRY? ? OR INQUIR-
52
         38400
S3
         66812
              IES OR ENQUIRY? ? OR ENQUIRIES
                  RESPONSE? ? OR RESPOND??? OR ANSWER??? OR FEEDBACK? OR FEE-
54
              D()BACK? ? OR REPLIE? ? OR REPLY???
55
         20645
                  SPECIFIC????(5W)(USER OR ACCOUNT()HOLDER? ? OR ACCOUNTHOLD-
              ER OR BUYER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR
              REGISTRANT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR
              PARTICIPANT OR MEMBER)
S6
      7667757
                  BUILD??? OR BUILT OR DESIGN??? OR PRODUCE? ? OR PRODUCING -
              OR PRODUCTION OR CREAT??? OR GENERAT??? OR DESIGN???
s7
                  CONSTRUCT??? OR CONFIGUR??? OR MADE OR MAK??? OR PROVID???
              OR PROVISION? OR COMPILE??? OR ESTABLISH???? OR DEVELOP????
USTOMBESION? OR CUSTOMBUIL? OR CUSTOM(IW) $6:57
PERSONALIS? OR PERSONALIZ? OR CUSTOMIS? OR CUSTOMIZ? OR TA-
          3072
58
š9
         46049
              ILOR??? OR INDIVIDUALIS? OR INDIVIDUALIZ?
                  PERSONAL ?? OR ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR M-
S10
       1698291
              ORTGAGE OR TRAVEL OR TRIP OR TOUR OR CRUISE
         71631
s11
                  s1:s2 or s3(5w)s4
S12
         53746
                  $10(5w)(USER OR ACCOUNT()HOLDER? ? OR ACCOUNTHOLDER OR BUY-
              ER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR REGISTRA-
              NT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR PARTICI-
              PANT OR MEMBER)
                  S11(7N)S8:S9
s13
           114
s14
            12
                  S13 AND S12
s15
          1250
                  S4(5N)S8:S9
            52
s16
                  $1$(100N)$12
S17
            47
                  S16 NOT S14
                  S17 AND PY=1963:2003
s18
            29
s19
            26
                  $17 AND PY=1963:2003 AND AC=US
520
            29
                  518:519
                  $3(5N)(ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR MORTGAGE
521
          2242
              OR TRAVEL OR TRIP OR TOUR OR CRUISE)
S22
                  S13 AND S21
S23
            70
                  S13 AND S15
S24
                  S22 NOT (S14 OR S17)
         11067
                  s11(7N)s6:s7
S25
           174
                  S25 AND S21
S27
          2140
                  S3(7N)(ACCOUNT OR ACCOUNTHOLDER? OR MEMBER? ? OR REGISTRAN-
              T? ? OR SUBSCRIBER? ? OR PARTICIPANT? ?)
            36
528
                  S26 AND S27
$29
            12
                  S15 AND S21
            40
                  S28:S29 NOT (S14 OR S17 OR S22)
S30
                  S30 AND PY=1963:2003 AND AC=US
s31
            28
532
            29
                  S30 AND PY=1963:2003
            29
                  s31:s32
533
           721
                  S8:S9(5N)(HELP OR SUPPORT OR ASSISTANCE)
534
S35
             0
                  S34 AND S27
536
             1
                  S34 AND S21
            3Ĩ
S37
                  $34 AND $12
$37 NOT ($14 OR $17 OR $22 OR $30)
538
            29
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File 348:EUROPEAN PATENTS 1978-200836 (c) 2008 European Patent Office

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File 349:PCT FULLTEXT 1979-2008/UB=20080918|UT=20080911
          (c) 2008 WIPO/Thomson
Set
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                  Description
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                  QA OR QAS OR "Q&A" OR "Q&AS" OR Q(1W)(A OR AS) OR QA OR QAS
QUERY? ? OR QUERIES OR QUESTION? ? OR INQUIRY? ? OR INQUIR-
         78121
52
        204242
53
               IES OR ENQUIRY? ? OR ENQUIRIES
        767648
S4
                  RESPONSE? ? OR RESPOND??? OR ANSWER??? OR FEEDBACK? OR FEE-
               D()BACK? ? OR REPLIE? ? OR REPLY???
55
         54322
                  SPECIFIC ???? (5W) (USER OR ACCOUNT () HOLDER? ? OR ACCOUNTHOLD-
               ER OR BUYER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR
               REGISTRANT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR
               PARTICIPANT OR MEMBER)
BUILD??? OR BUILT OR DESIGN??? OR PRODUCE? ? OR PRODUCING -
S6
       2246315
               OR PRODUCTION OR CREAT??? OR GENERAT??? OR DESIGN???
S7
       2442394
                  CONSTRUCT??? OR CONFIGUR??? OR MADE OR MAK??? OR PROVID???
               OR PROVISION? OR COMPIL??? OR ESTABLISH???? OR DEVELOP????
         15177
                  CUSTOMDESIGN? OR CUSTOMBUIL? OR CUSTOM(1W)S6:S7
S8
59
        136069
                  PERSONALIS? OR PERSONALIZ? OR CUSTOMIS? OR CUSTOMIZ? OR TA-
               ILOR??? OR INDIVIDUALIS? OR INDIVIDUALIZ?
                  PERSONAL ?? OR ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR M-
s10
       1642393
               ORTGAGE OR TRAVEL OR TRIP OR TOUR OR CRUISE
                  $1:$2 OR $3(5W)$4
        149078
S11
s12
         72795
                  $10(5W)(USER OR ACCOUNT()HOLDER? ? OR ACCOUNTHOLDER OR BUY-
               ER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR REGISTRA-
               NT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR PARTICI-
               PANT OR MEMBER)
           266
                  S11(7N)S8:S9
S13(100N)S12
s13
            17
s14
           8384
                   S3(5N)(ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR MORTGAGE
s15
               OR TRAVEL OR TRIP OR TOUR OR CRUISE)
                  $13(100n)$15
$13(100n)($4(5n)$8:$9)
$11(7n)$6:$7
$18(100n)$15
s16
            104
s17
         24943
s18
s19
            312
           7076
                   S3(7N)(ACCOUNT OR ACCOUNTHOLDER? OR MEMBER? ? OR REGISTRAN-
s20
               T? ? OR SUBSCRIBER? ? OR PARTICIPANT? ?)
s21
             49
                  S19(100N)S20
                  s15(100N)($4(5N)$8:$9)
$8:$9(5N)(HELP OR SUPPORT OR ASSISTANCE)
S22
             15
           2443
523
                  s23(100N)s20
s23(100N)s15
s23(100N)s12
              4
S24
S25
              4
s26
             91
                  514 OR S16 OR S21:S22 OR S24:S26
S27
            160
S28
             93
                  S27 AND PY=1963:2003
             9ž
                   $27 AND (AC=US OR AC=US/PR) AND AY=1963:2003
s29
            108
s30
                   s28:s29
            108
                  IDPAT (sorted in duplicate/non-duplicate order)
IDPAT (primary/non-duplicate records only)
s31
            107
532
File
        2:INSPEC 1898-2008/Aug W4
           (c) 2008 Institution of Electrical Engineers
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        6:NTIS 1964-2008/Sep W4
        (c) 2008 NTIS, Intl Cpyrght All Rights Res
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       (c) 2008 Elsevier Eng. Info. Inc.
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       35:Dissertation Abs Online 1861-2008/Apr
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           (c) 2008 ProQuest Info&Learning
       65:Inside Conferences 1993-2008/Sep 22
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(c) 2008 BLDSC all rts, reserv.
      95:TEME-Technology & Management 1989-2008/Sep W1
File
         (c) 2008 FIZ TECHNIK
      99:Wilson Appl. Sci & Tech Abs 1983-2008/Aug
File
         (c) 2008 The HW Wilson Co.
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          (c) 2002 Gale/Cengage
      56:Computer and Information Systems Abstracts 1966-2008/Sep
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      60:ANTE: Abstracts in New Tech & Engineer 1966-2008/Aug
File
          (c) 2008 CSA.
set
        Items
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S1
       162668
              ASE OR KB OR KNOWLEDGEBASE
QA OR QAS OR "QAS" OR "QAS" OR Q(1W)(A OR AS) OR QA OR QAS
QUERY? OR QUERIES OR QUESTION? ? OR INQUIRY? ? OR INQUIR-
        44809
52
s3
       986433
              IES OR ENQUIRY? ? OR ENQUIRIES
                 RESPONSE? ? OR RESPOND??? OR ANSWER??? OR FEEDBACK? OR FEE-
S4:
      4991658
              D()BACK? ? OR REPLIE? ? OR REPLY???
                 SPECIFIC????(5W) (USER OR ACCOUNT() HOLDER? ? OR ACCOUNTHOLD-
         10617
55
              ER OR BUYER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR
              REGISTRANT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR
              PARTICIPANT OR MEMBER)
                 BUILD??? OR BUILT OR DESIGN??? OR PRODUCE? ? OR PRODUCING -
56
     16897131
              OR PRODUCTION OR CREAT??? OR GENERAT??? OR DESIGN???
                 CONSTRUCT??? OR CONFIGUR??? OR MADE OR MAK??? OR PROVID???
S7
     21110878
              OR PROVISION? OR COMPIL??? OR ESTABLISH???? OR DEVELOP????
                 CUSTOMDESIGN? OR CUSTOMBUIL? OR CUSTOM(1W)S6:S7
S8
         28166
                 PERSONALIS? OR PERSONALIZ? OR CUSTOMIS? OR CUSTOMIZ? OR TA-
s9
        269406
              ILOR??? OR INDIVIDUALIS? OR INDIVIDUALIZ?
                 PERSONAL ?? OR ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR M-
s10
       6726381
              ORTGAGE OR TRAVEL OR TRIP OR TOUR OR CRUISE
        251196
                 $1:52 OR $3(5W)$4
s11
                 $10(5W)(USER OR ACCOUNT()HOLDER? ? OR ACCOUNTHOLDER OR BUY-
s12
         22107
              ER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR REGISTRA-
              NT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR PARTICI-
              PANT OR MEMBER)
           425
                 s11(7N)s8:s9
s13
                 S13 AND S12
s14
            12
S15
          4764
                  s4(5N)s8:s9
                  S3(5N) (ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR MORTGAGE
S16
         15603
              OR TRAVEL OR TRIP OR TOUR OR CRUISE)
s17
            11
                  S13 AND S16
s18
           100
                  S13 AND S15
519
         40490
                  511(7N)56:57
S20
           239
                  519 AND 516
                  S3(7N)(ACCOUNT OR ACCOUNTHOLDER? OR MEMBER? ? OR REGISTRAN-
         11678
S21
              T? ? OR SUBSCRIBER? ? OR PARTICIPANT? ?)
s22
            30
                  520 AND 521
523
            26
                  515 AND 516
          6430
                  S8:S9(5N)(HELP OR SUPPORT OR ASSISTANCE)
S24
s25
            15
                  S24 AND S21
s26
             4
                  S24 AND S16
            91
                  S24 AND S12
S27
                  514 OR S17 OR S22:S23 OR S25:S27
s28
           171
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\$29	86	S28 NOT S28/2004:2008
\$30	63	RD (unique items)
\$31	86	S18 NOT S28
\$32	48	S31 NOT S31/2004:2008
\$33	36	RD (unique items)